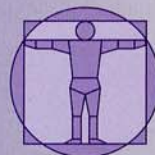


Ergonomics Excellence



2004

BTERGO Pelvic Support Office Chairs

manufactured by

VERCO OFFICE FURNITURE Ltd

have undergone extensive testing for the ergonomics, structural and safety requirements of the appropriate British and European standards and FIRA specifications.

In addition to fully satisfying these standards, the BTERGO Pelvic Support office chairs exhibit excellent ergonomics features.

We are pleased to announce that
BTERGO Pelvic Support office chairs have achieved a

FIRA Ergonomics Excellence Award



for office chairs.

Signed for and on behalf of
Ergonomics Unit – FIRA International Ltd

Levent Çağlar
Senior Ergonomist

1 September 2004 *

** This certificate is valid for one year from the above date.*



FIRA'S ERGONOMICS EXCELLENCE AWARD

Ergonomics in the workplace have become increasingly prominent during the last decade. Employers are beginning to understand the benefits of ergonomically designed products, job functions and workplaces in terms of increased productivity. Good ergonomics is a key ingredient to a healthier, safer and happier workforce. Other benefits include increased morale, reduced absenteeism and lower staff turnover.

Employers, who care about their workforce want to create a better working environment, are looking for truly 'Ergonomic' products. Hence, the market place is flooded with products that claim to be 'ergonomic'. Many claims fall far short of any decent ergonomic criteria. Similarly, companies who design and manufacture ergonomically outstanding furniture want recognition for truly ergonomic products.

Last year FIRA addressed this need by devising the Ergonomic Excellence Award. Specifically for products that meet and exceed the requirements of the British and European standards, particularly in the area of ergonomics.

In order to earn the Ergonomics Excellence Award, product must fulfil the following criteria:

- Excellent ergonomic qualities
- Designed according to the appropriate ergonomics criteria user oriented
- User friendly
- Promote the comfort and well being of the user
- Fit for its intended purpose both ergonomically and structurally
- User safety
- Compliance with relevant Health & Safety Regulations
- Meet and exceed the minimum requirements of the state of the art European, British and FIRA standards on ergonomic, structural integrity and safety
- Manufacturing company should have high quality standards and a good environmental policy

The following is a list of British (BS), European (EN) and International (ISO) standards which are used in the evaluation of office chairs for the Ergonomic Excellence Award. There is a similar list of standards for other products such as desking.

BS EN 1335	Office furniture – Office work chair. Part 1 (1999) Dimensions. determination of dimensions
BS EN ISO 9241	Ergonomics of design and use of visual display terminals (VDTs) in offices, Part 5: 1999 Specifications for VDT workstations
BS 5459	Specification for performance requirements and tests for office furniture Part 2: 1990 Office seating requirement: Level S
BS 7176	Specification for resistance to ignition of upholstered furniture for non-domestic seating by testing composites

In addition the chairs have to satisfy the following FIRA Ergonomics Tests

- The chair must comply with all the obligatory requirements of ergonomic and related standards but also comply with all the recommended requirements of these standards
- User trials covering 5th to 95th percentile of UK population
- Comfort assessment
- Safety assessment by carrying out a risk assessment for the chair
- Usability assessment
- Evaluation of controls (ease of use and appropriateness)
- Evaluation of instruction leaflets

FIRA Ergonomics Excellence Award also has a number of requirements with which the manufacturer should adhere. These are summarised below.

- The manufacturer should comply with a recognised Quality Management system as part of ISO 9000 Series.
- The manufacturer should also comply with or work towards a recognised Environmental Management System, such as ISO 14001:1996 or EMAS (Eco Management Audit System). EMAS is a European initiative and it incorporates ISO 14001 and requires companies to publish a verifiable statement of what their environmental policies are. The company should comply with the latest environmental legislation and has a clear environmental policy.
- The manufacturer should have a policy of using recycled or re-cycleable material as much as possible.
- The manufacturer should ensure that all wood and wood based materials should be obtained from well-managed forests. Manufacturers should obtain information relating to the sustainable forest management of their wood based raw materials.

For further information please contact:

Levent Caglar, Ergonomist
At FIRA International, Maxwell Road, Stevenage, SG1 2EW, England
Tel (+44) 01438 77 77 00
E-mail Lcaglar@fira.co.uk

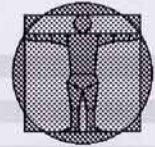


Test Certificate

Certificate of Conformance



ERGONOMICS
UNIT



This certificate confirms that the

ERGOFORM Pedestal Chair

manufactured by

VERCO OFFICE FURNITURE Ltd

conforms with the BS EN ISO 9241, 1999: Ergonomic requirements for office work with visual display terminals (VDT's); Part 5: Workstation layout and postural requirements, which replaced the BS 7179 Part 5 in June 1999.

This summary certificate is based on evidence of satisfactorily passing the tests required by the British standards referred to in the BS EN ISO 9241, Part 5 and additional ergonomics testing and evaluation carried out by FIRA.

This chair is considered to be capable of meeting the minimum requirements as stated in the Annex of the European Commission's Display Screen Equipment (DSE) Directive (90/270/EEC) and the minimum requirements as stated in the Schedule of the Health and Safety Display Screen Equipment Regulations, 1992. Therefore, this chair is suitable for use at the DSE workstations.

For full details please refer to the evaluation report (ref: 0603/VERC/01E/LÇ).

Levent Çağlar, Senior Ergonomist

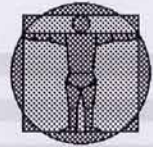
CERTIFICATE DATE 30 June 2003

EXPIRY DATE 29 June 2006

For and on behalf of FIRA INTERNATIONAL Limited



Test Certificate



This certificate confirms that the

ERGOFORM pedestal chair

manufactured by

VERCO OFFICE FURNITURE Ltd

satisfied the dimensional requirements of BS EN 1335 Office work chair, 2000; Part 1: Dimensions, determination of dimensions. It is also certified that this chair is considered to be Type B as outlined in the BS EN 1335-1.

For full details please refer to the evaluation report,
(ref: 0603/VERC/01/LÇ).

SIGNED

CERTIFICATE DATE 30 June 2003

EXPIRY DATE 29 June 2006

Levent Çağlar, Senior Ergonomist
For and on behalf of FIRA INTERNATIONAL